
PC, Communication Hardware, and Cable Requirements

To run the service tool, the following PC, communication hardware, and cable requirements must be met.

NOTE: The minimum PC Configurations should not be used as a standard when buying new personal computers for service tool purposes. If the existing equipment meets these minimum requirements, it will run the service tool.


PC Requirements

Recommended Configurations

- PC containing a 2.0 GHz dual-core processor
- 3GB RAM
- 3GB of available hard disk drive
- DVD-ROM drive
- 15.4 inch XGA Screen (1280x1024 compatible)
- Microsoft® Windows™ 7 Professional or Windows 8 Professional (Note: Windows 8 RT is not supported)
- RS232 port with 16550AF UART or compatible (for use with Comm Adapter II)
- USB 1.1 or 2.0 port (for use with Comm Adapter 3)
- Ethernet RJ45 connector
- Built in pointing device or mouse
- For security purposes, Microsoft® Internet Explorer version 9 or newer is recommended. Note: The most recent version of Microsoft® Internet Explorer may not be validated to work with the service tool.

Minimum Configurations

- PC containing a Pentium 2 GHz processor or greater
- 1GB RAM
- 500MB of available hard disk drive
- CD-ROM drive
- Super VGA monitor or display (1024x768)
- Microsoft® Windows™ 7 Professional or Windows 8 Professional (Note: Windows 8 RT is not supported)
- RS232 port with 16550AF UART or compatible (for use with Comm Adapter II)
- USB 1.1 or 2.0 port (for use with Comm Adapter 3)
- Ethernet RJ45 connector
- Built in pointing device or mouse
- For security purposes, Microsoft® Internet Explorer version 9 or newer is recommended. Note: The most recent version of Microsoft® Internet Explorer may not be validated to work with the service tool.

Note: If the entire screen is not visible, click the  maximize button to fill the screen.